

Official Reps

How to be the best Rep possible

We've pulled together some great examples of where Official Reps have done really well to give you an idea of the best ways to answer questions and keep discussions going.



The Lone Bellow

I can't choose between these 2 options for my game art degree

Why is it so good?

- Rep provides information based on personal experience at university
- Is clear that they don't study the course but can give more experiential advice
- Relaxed responses, no pressure put on the original poster.
- Suggests original poster comes to an open day and provides the date of the event



Teesside university or Staffordshire university

I'm going to do a foundation and then a 3 year course in Game Art. I'm mainly interested in the 3D modelling side of it which seems to be the focus for both courses.

I know this is something I should chose. But this is a very important choice so any kind of advice from anyone who is good at this sort of thing would be great. I'm personally leaning towards teesside due to it having the tick... but then staffordshire has links with gaming companies etc... I just don't know.
James385



I'm a current 3rd Year at Staffordshire University, and while I'm not on the gaming courses, I know people who do them and are really happy with the course. I have actually been around the new facilities that they have renovated for the Games and Computing courses, on a tour along with investors into the university, and they were very impressed by what was on offer. Like you pointed out, there are a lot of links to gaming companies with the university, and from what I can tell a lot of students end up working for both indie and big name gaming publishers.

Obviously it is your choice where you head, but I thought I would just let you know a little bit more from someone already here at Staffs.
StaffsUniDrew



Thanks a lot for your help!
James385



No worries! Here is a link to the website where you can book an Open Day. Next one is on the 25th March, which is hopefully good for you. Let me know if there is anything else you need to know and I'll see if I can help!
StaffsUniDrew

Economics at York vs finance and investment at Sheffield Hallam

Why is it so good?

- Rep has spoken to current student and asked for feedback to share with applicant
- Rep offers to pass on any further questions to student
- Provides link to sign up for clearing information
- Friendly tone and thorough



How much better is Economics at York than Finance and Investment at Sheffield Hallam? Cheers.

joddcfc



Hi joddcfc,

I've been in touch with one of our finance and investment students who has offered to give you a bit more insight into our course. Greg is just coming towards the end of his degree and has offered to share his thoughts on the Sheffield Hallam finance and investment course:

'What's great about the course is that it gives you a broad understanding of investment, teaching you about the history of finance, how economics is applied, the various investment asset classes and how to interpret the financial health of a company. It combines elements of investment, economics, accounting, law, history and career progression into one course that gives you the crucial skills needed to succeed in the investment industry. Not only that, it's use of the CISI material when constructing the teaching syllabus makes it perfectly suited for the investment/wealth management industry as the CISI is one of the main bodies for the industry.

Sheffield Hallam has numerous connections with investment banks, wealth management firms and brokers that look to take on students for internships, placements and graduate roles. I was able to secure a placement at a leading wealth management firm who manage over £20bn in assets by using one of these connections and it was an invaluable experience. It allowed me to not just develop the skills and knowledge I learnt in my first two years, but also understand how what we learn is applied in the real world.

Overall, I'd highly recommend this course for anyone looking at a career in investment/wealth management. It's a course tailored to the needs of these industries and has actually enabled me to secure a graduate portfolio manager role at the wealth management firm where I did my placement.' If you have any other questions, I can send them on to Greg and he'll be happy to answer them. In the meantime, if you'd like to find out more about how clearing works, you can register your interest here and we'll send you some updates nearer the time.

Hannah - StaffsUniDrew

Are unis likely to accept me if grades are lower and higher than needed?

Why is it so good?

- Friendly tone of voice
- Directly quotes in the member so they receive a notification
- Personalised response, tailored to answer all the points raised by the original poster
- Explains clearly how the admissions team will work on results day
- Invites the member to ask further questions
- Thanks the member that invited them to join the conversation
- Uses humour in further responses and comes across as very authentic and genuine



Hi, one of my Uni offers for my 2nd choice is BBB.

I am starting to doubt whether I will get a B in Maths, but I am really confident about how my history and politics went.

So it is possible that they will accept me if I get grades of ABC or AAC, when they offered BBB?

JamieHarris1998



Hey *JamieHarris1998*,

This question gets asked a lot, and the answer is that we won't know what results we'll be able to accept until results day (unless of course you've achieved the grades stated in your offer, in which case you'll be able to accept the offer via UCAS).

It all depends on how many people reached their offer grades, how many choose to accept their places and how many places there actually are on the course. For example, one year we might not be able to accept anything lower than AAB for a certain course as there is huge demand for the course and the places were filled by people who achieved the grades that were asked for in their offer. The following year the demand might not be as high, and because there are unfilled places on the programme following results day, we could perhaps accept a slightly lower grade in order to fill all the places on the course.

*So, there is no telling how 'lenient' we can be as the situation changes year to year. However, as a rule of thumb, we are not likely to accept anything more than 1-2 grades lower than we have asked for (eg, if we asked for A*AB, we aren't likely to accept ABC). We ask for certain grades as it's important that students who gain access to the course will be able to cope with the academic rigours of that degree.*

If it turns out that you don't achieve the grades you expected on results day, we will have a Clearing helpline you can ring for advice.

I hope this helps clear things up a bit for you! Let me know if you have any further questions and I'll try my best to help.

Ashley - University of Surrey

Anyone available to discuss Civil BEng degrees at Loughborough uni or Coventry uni?

Why is it so good?

- Rep shows compassion for original poster's situation
- Congratulates them on both offers
- Gives genuine, natural advice
- Coaches the original poster through suggesting questions they may want to ask themselves ahead of asking a question
- Brilliant use of emojis to relax the conversation
- Invites the member to ask further questions



I am trying to decide between Civil engineering (BEng) course at Loughborough or Coventry.

Loughborough offered ABB and Coventry Unconditional. Was preferring Loughborough but now after attending Open day at Coventry am wondering if I should choose Coventry! I preferred Loughborough campus and the reputation of Loughborough is stronger than Coventry, but Coventry course seems to have more emphasis on project and contract management. If any students from either uni or Civil course could comment with any advice, I'd appreciate it thanks.
Callum771



Hey Callum 771,

Congrats on both of the offers! This part is always difficult - such big decisions to make. Just remember that you're going to spend the next few years of your life at uni so make sure it's the right decision for you, personally. Everybody's experiences and expectations are different, so you want to choose somewhere that is a solid personal fit - somewhere that, after all is said and done, you will feel happy and excited about, because that's where you will thrive the most.

I'd say it's important to think about all aspects of the University experience, and where you see yourself in the future, too - which University do you feel can best help you to reach your goals? Compare career prospects and employability, also look at the extra curricular stuff on offer. University is about more than just the degree nowadays - what else is there to get involved with? Are there any other skills that you want to develop whilst at university? Do you want to incorporate a work placement into your degree? There's all sorts to consider.

I can't really comment on the course itself, but if you want to PM me some details I can try and put you in touch with a current Civ Eng student so that you can pick their brains also worth a look at current student blogs too, have you seen them before? They aren't so much course specific, but will give you a good idea about life as a student here.

Does that help? If there's any more info that we can help provide just ask away, we're all ears.

Amy - Loughborough University