# Accessing Leads data in CAMPUS Lens™

# Logging in to CAMPUS Lens™

Open a browser and navigate to:

https://campus-lens.tsrmatters.com/

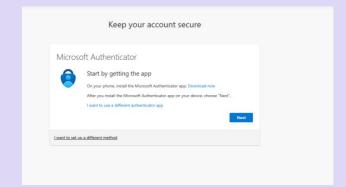
For Existing CAMPUS Lens™ users:

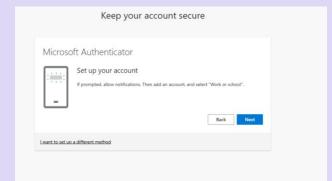
Simply click the link, and log in with your existing credentials, using the Microsoft authenticator App when prompted.

## For New CAMPUS Lens™ users:

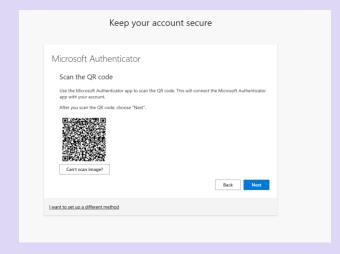
You will be prompted to log-in, please do so using your regular work email and password credentials.

You will need to use Microsoft authenticator App and scan the QR code on screen to add CAMPUS Lens™ to securely login.



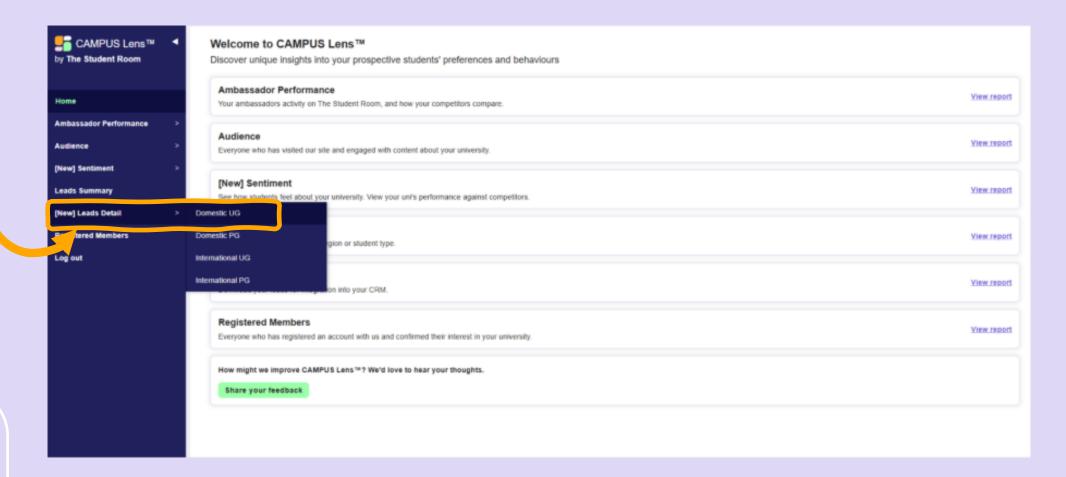


These screenshots illustrate what you will see the first time you log-in.



## How to find your leads

Once you're logged in, navigate to the 'Leads Detail' section and select the lead type you'd like to download.

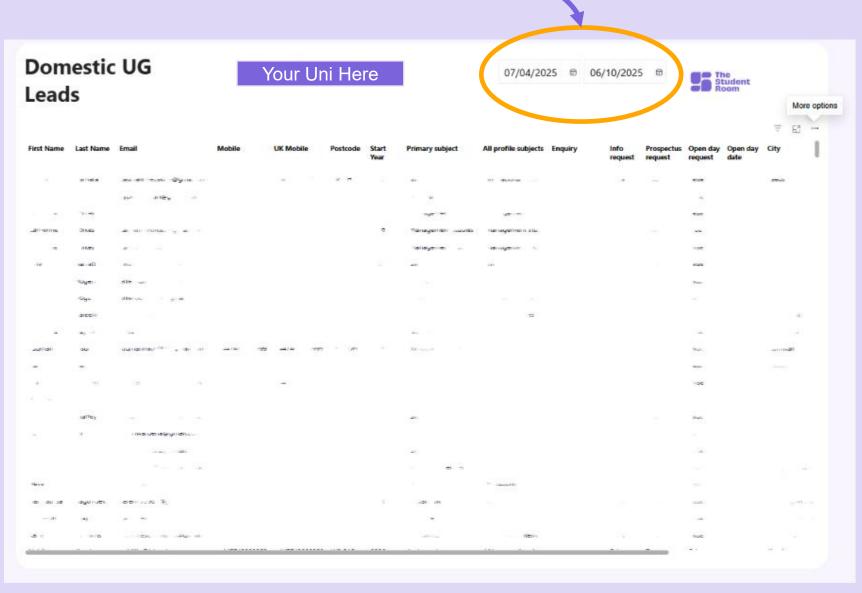


## How to find your leads

#### TSR Tip:

When you first have access to CAMPUS Lens™ Leads, download all leads available to you to upload into your CRM so you can be sure you have processed every lead.

Select the date range for the leads you'd like to process, you will have access to the last 6 months' worth of data.

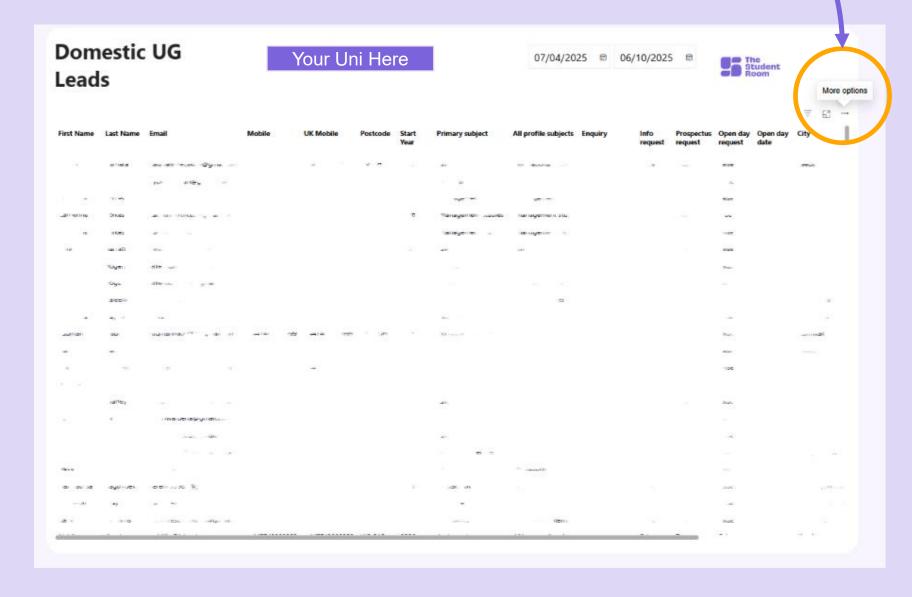


## How to download your leads

This will download the data to excel into the downloads folder of your machine

Please apply the appropriate controls when sharing or storing this data to comply with your own GDPR guidelines.

To download **hover** over the right-hand side above the report title and select more options. Select **export data** and **data within the current layout** 



#### **FAQs**

#### What if I do not have a Microsoft account associated with my email address?

Campus Lens™ uses Microsoft authentication to securely login users. Follow the steps below to create a Microsoft account with a pre-existing email address.

- 1. Navigate to Microsoft's account creation page: <a href="https://login.live.com/login.srf?lw=1">https://login.live.com/login.srf?lw=1</a>
- (This can also be accessed by Googling "Create a Microsoft account" and following the link inside Microsoft's help page
- 2. On this log-on screen find the button at the bottom marked No account, Create One!
- 3. On the Create account page, select Use your email address instead
- 4. Type in whichever email address you wish to use and set a password for the Microsoft account.
- \*(this password will remain separate to the password used for the email)
- 5. Follow the rest of the process detailed. You will receive an email from Microsoft asking you to verify the account. Once done, this should allow you use the pre-existing email as a Microsoft account.

#### How much data is available in CAMPUS Lens™ Leads Detail report?

You can view and download leads for the last 6 months, rolling. The leads data is updated hourly, on the hour.

#### What do I do if I can't log in?

We monitor usage of CAMPUS Lens™ and remove users if they have not been active for more than 6 months.

Ensure that the email address provided is associated with a Microsoft account, if you do not have a Microsoft account with that address please follow the step above.

If you still have problems logging in, please can you email with screen shots to <u>clientservices@thestudentroom.com</u> with details of login issues and we will try to help resolve the issues.